Fall 2010 EEE Usage Overview

Tool Usage Statistics

<table>
<thead>
<tr>
<th>Class Websites</th>
<th>Dropbox</th>
<th>Evaluations</th>
<th>GradeBook</th>
<th>Message-Board</th>
<th>Quiz</th>
<th>SignupSheet</th>
<th>Survey</th>
<th>ClassMail Messages</th>
</tr>
</thead>
<tbody>
<tr>
<td>2,339</td>
<td>1,934</td>
<td>4,273</td>
<td>1,871</td>
<td>368</td>
<td>534</td>
<td>549</td>
<td>1,839</td>
<td>30,552</td>
</tr>
</tbody>
</table>

Compare to last year:

<table>
<thead>
<tr>
<th>Fall 2009</th>
<th>2,138</th>
<th>1,548</th>
<th>4,359</th>
<th>1,853</th>
<th>438</th>
<th>620</th>
<th>278</th>
<th>1,620</th>
</tr>
</thead>
<tbody>
<tr>
<td>Change:</td>
<td>+201</td>
<td>+386</td>
<td>-86</td>
<td>+18</td>
<td>-70</td>
<td>-86</td>
<td>+271</td>
<td>+219</td>
</tr>
</tbody>
</table>

Compare: 

- ClassMail Messages: -86
Support

Support Turn-around

- 283,791,249 – total hits
- 2,323,970.25 – daily average
- 4,609,797 – highest in one day (Dec 2)

Login Statistics – Who used EEE?

- 9,560.15 – total GB transferred
- 78.15 – daily average
- 296.75 – highest in one day (Dec 6)

GB transferred per day

- Maximum
- Average

Login Statistics – Who used EEE?

84.08%
2,058 of 2,516 instructors

99.53%
22,123 of 22,282 undergraduates

Including staff, TAs & grad students, a total of
34,192 unique users logged in to EEE in Fall 2010

Support Email

<table>
<thead>
<tr>
<th></th>
<th>In</th>
<th>Out</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sep</td>
<td>368</td>
<td>627</td>
</tr>
<tr>
<td>Oct</td>
<td>409</td>
<td>614</td>
</tr>
<tr>
<td>Nov</td>
<td>349</td>
<td>284</td>
</tr>
<tr>
<td>Dec</td>
<td>199</td>
<td>405</td>
</tr>
</tbody>
</table>

Support Turn-around

- 48 hours
- 48+ hours
- 1 hour or less
- 40%