Spring 2013 EEE Usage Overview

Courses

<table>
<thead>
<tr>
<th>Tool Usage Statistics</th>
<th>Class Websites</th>
<th>Dropbox</th>
<th>Evaluations</th>
<th>GradeBook</th>
<th>Message-Board</th>
<th>Quiz</th>
<th>SignupSheet</th>
<th>Survey</th>
<th>ClassMail Messages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spring 2013</td>
<td>225</td>
<td>14</td>
<td>1,434</td>
<td>377</td>
<td>763</td>
<td>1,376</td>
<td>2,483</td>
<td>1,119</td>
<td>10,420</td>
</tr>
<tr>
<td>Spring 2012</td>
<td>228</td>
<td>13</td>
<td>1,374</td>
<td>390</td>
<td>658</td>
<td>1,312</td>
<td>2,094</td>
<td>1,083</td>
<td>9,990</td>
</tr>
</tbody>
</table>

430 more courses were listed in Spring 2013 compared to Spring 2012.

Compare to last year:

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</thead>
<tbody>
<tr>
<td>Spring 2012</td>
<td>1,887</td>
<td>1,805</td>
<td>3,594</td>
<td>1,674</td>
<td>339</td>
<td>471</td>
<td>827</td>
<td>2,135</td>
<td>28,614</td>
</tr>
<tr>
<td>Spring 2013</td>
<td>1,925</td>
<td>1,969</td>
<td>3,578</td>
<td>1,631</td>
<td>321</td>
<td>518</td>
<td>1,059</td>
<td>2,253</td>
<td>30,249</td>
</tr>
</tbody>
</table>

+38 +164 -16 -43 -18 +47 +232 +118 +1,635
Traffic overall tends to peak mid-week (Tues–Thurs) and drop off on weekends.

Traffic declines significantly for Summer (Spring finals ended 6/15).

- 229,061,959 – total hits
- 2,514,950 – daily average
- 4,624,873 – highest in one day (Apr 1)

- 9,334.04 – total GB transferred
- 76.82 – daily average
- 284.15 – highest in one day (Jun 10)

**Support Email**

<table>
<thead>
<tr>
<th>Month</th>
<th>In</th>
<th>Out</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr</td>
<td>646</td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>527</td>
<td>548</td>
</tr>
<tr>
<td>Jun</td>
<td>404</td>
<td>262</td>
</tr>
</tbody>
</table>

**Support Turn-around**

- 2.9% – 48+ hours
- 6.3% – 48
- 26.9% – 24
- 17.4% – 12
- 11.4% – 6
- 8.2% – 2
- 26.9% – 1 hour or less

**Login Statistics – Who used EEE?**

- 83.63% – 2,151 of 2,572 instructors
- 99.68% – 20,808 of 20,875 undergraduates

Including staff, TAs & grad students, a total of **36,943 unique users logged in to EEE in Spring 2013**

**The EEE Team**

- **Briandy Walden**
  Project & Team Management
- **Su Wang**
  Programming
- **Dennis Vidovich**
  Programming
- **Kelsey Layos**
  Project & Team Management
- **Jeremy Thacker**
  Programming
- **Caryn Neiwender**
  Instructional Technology Support
- **Ray Vadnais**
  Design & Business Analysis
- **Brian Payne**
  Programming
- **David Pritikin**
  Quality Assurance