### 2009 - 2010 Academic Year EEE Usage Overview

#### Tool Usage Statistics

<table>
<thead>
<tr>
<th></th>
<th>Class Websites</th>
<th>DropBox</th>
<th>Evaluations</th>
<th>GradeBook</th>
<th>Message-Board</th>
<th>Quiz</th>
<th>SignupSheet</th>
<th>Survey</th>
<th>Total Messages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall</td>
<td>2,138</td>
<td>1,548</td>
<td>4,359</td>
<td>1,853</td>
<td>438</td>
<td>620</td>
<td>278</td>
<td>1,620</td>
<td>30,638</td>
</tr>
<tr>
<td>Winter</td>
<td>2,019</td>
<td>1,547</td>
<td>3,818</td>
<td>1,593</td>
<td>314</td>
<td>294</td>
<td>210</td>
<td>596</td>
<td>28,949</td>
</tr>
<tr>
<td>Spring</td>
<td>1,917</td>
<td>1,495</td>
<td>3,650</td>
<td>1,511</td>
<td>352</td>
<td>431</td>
<td>495</td>
<td>1,533</td>
<td>28,129</td>
</tr>
<tr>
<td>Summer</td>
<td>689</td>
<td>587</td>
<td>1,360</td>
<td>612</td>
<td>120</td>
<td>260</td>
<td>151</td>
<td>449</td>
<td>6,758</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>6,763</strong></td>
<td><strong>5,177</strong></td>
<td><strong>13,187</strong></td>
<td><strong>5,569</strong></td>
<td><strong>1,224</strong></td>
<td><strong>1,605</strong></td>
<td><strong>1,134</strong></td>
<td><strong>4,198</strong></td>
<td><strong>94,474</strong></td>
</tr>
</tbody>
</table>

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Fri Oct 08 2010 / Kelsey Layos
Support Email

- 696,907,340 – total hits
- 2,299,208 – daily average
- 4,595,913 – highest in one day (Nov 30, 2009)

Support Turn-around

- 48+ hours
- 48
- 24
- 12
- 6
- 2
- 1 hour or less
- 44%
- 11%
- 8%
- 15%
- 6%
- 7%
- 0%

Login Statistics

- 81.6% of instructors
- 98.9% of undergraduates

The EEE Team

- Briandy Walden
  Project Manager
- David Pritikin
  Quality Assurance Manager
- Ray Vadnais
  User Experience Architect
- Kelsey Layos
  Operations Manager
- Jeff Chu
  Lead Developer
- Desiree Valle
  Developer

GB transferred per day

- 21,534.11 – total GB transferred
- 71.16 – daily average
- 222.46 – highest in one day (Jun 6, 2010)

Hits per day (millions)