EEE+ Evaluations Pilot Summary

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Academic Web Technologies piloted its new midterm evaluations web application (EEE+ Evaluations, https://evaluations.eee.uci.edu) with several instructors in Spring Quarter 2017.

Five instructors were invited to participate, and one additional instructor tried out the tool unprompted. Overall, users found the tool to be intuitive and useful, but all had a series of feature requests that they'd like to see before the tool is able to replace the existing EEE Legacy Evaluations tool (https://eee.uci.edu/toolbox/eval/).

Participants

The six pilot participants represented a broad user base, from small classes to large classes, hard sciences to the arts.

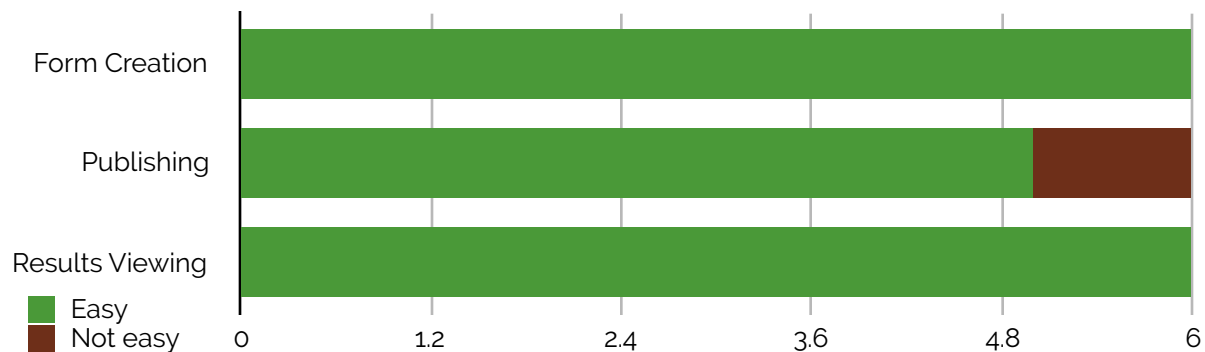| Name	Title	School	Department
Angela C. Jenks	Lecturer (PSOE)	Social Sciences	Anthropology
Jeanett Castellanos	Lecturer (SOE)	Social Sciences	Social Sciences
Joel Veenstra	Lecturer	Arts	Dance
Katelyn Finley	Graduate Student	Social Sciences	Political Science
David Kay	Senior Lecturer (SOE)	Information & Computer Sciences	Informatics
Renee Link	Lecturer	Physical Sciences	Chemistry

These 6 participants created 13 templates, published 12 evaluations, and had 406 students submit responses.

Aggregated Feedback

Four users responded to a post-pilot survey to gather feedback. One user opted to discuss their feedback in-person, and their feedback is included in the charts below based upon that conversation. One user did not respond to any attempts to follow up after the pilot.

A survey made available to pilot participants solicited feedback on the usability of the tool and the desired feature-set for the near future.

Usability of features within the tool

Form Creation

Feature Requests	
2	Answer values for statistical calculations
3	Grid questions (several questions with the same answer options grouped together in a grid)
3	"Other" answer option for multiple choice/select questions
2	Additional decorative form elements (such as headers, horizontal lines, etc.)
3	Preset answer options (such as a Likert scale)

Feedback
- I really enjoyed making my own forms/evaluations. It was helpful to have the examples but I loved editing as necessary. I did a lot of work on evaluation and assessment with the system. I was also able to get a great feel for my classes midterm. The forms facilitated a different type of insight. Thank you!

Form Publisher

Feature Requests	
2	Assign to class sections (like with most EEE tools)
3	Assign to an EEE+ Canvas course space
4	Schedule a notification or reminder email to my participants
0	Assign to individual people via UCInetID
1	Reopen a closed evaluation

Feedback

- It took multiple reminders for all of my students to complete the evaluation - being able to adjust the window of time to take the evaluation really helped.
- It was great to have this valuable option this quarter. The students LOVED the opportunity to provide open-ended feedback for the mid-term review. I was able to send the feedback link to various courses and will use one for assessment and evaluation of a major!

Results Viewer

Results Viewer	
1	View results for a specific class, if the evaluation was assigned to multiple classes
5	Download my results as a PDF file
1	Share results with somebody else from within the system (rather than downloading and emailing a PDF)
4	Receive an email reminder a day or so before the evaluation closes with my response rate at the time, so I know if I need to extend the window or encourage participation in some other way
2	Automatically format participant responses (including paragraphs, text formatting, and lists, like how you can format questions using Markdown)
1	Easily transfer grades to the LMS

Other Comments & Feedback

- I had some difficulties in figuring out how to access the evaluations and publish them. With the EEE midterm feedback form, EEE automatically sent a link to my students once I published the survey. I didn't realize that Canvas didn't do the same thing until my students mentioned that they didn't receive the form. I liked that I could customize the form though, rather than use the standard EEE form. There were some extra questions that I wanted to ask my students for more specific feedback, and it was really helpful to be able to add questions.
- The tool is clear and very easy to use!

Next Steps

The pilot indicates that the MVP version of EEE+ Evaluations we used was both useful and usable. However, the tool has not yet reached feature parity with the EEE Legacy Evaluations tool; key features that are not yet implemented include:

- Class associations

- Email reminders

- Results downloading

Each of these has been prioritized in the Phase 2 series of updates for EEE+ Evaluations. Once these features are in, AWT can further explore retiring the EEE Legacy Evaluations tool (or at least the midterm feedback functionality).