

Wifi Connection Tips

 Help

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oit.uci.edu

Recommended: Use Eduroam


Download and install the eduroam profile on your devices for **easy and secure (your data is encrypted)** access to the web not just at UCI, but at other participating campuses worldwide!

Instructions: <https://eduroam.oit.uci.edu/>

Alternatively: Register and configure devices for UCInet Mobile Access

iOS Users: Disable Private Wi-Fi

iPhone, iPad, and Apple watch users must disable 'Private Wi-Fi Address'

1. Open the Settings app, then tap Wi-Fi
2. Tap the info icon  by UCInet Mobile Access
3. Tap to turn the **Private Address** toggle off

See also: <https://support.apple.com/en-us/HT211227>

Register your devices' MAC addresses

1. Open your wifi settings and select UCInet Mobile Access
2. Open any web browser and try to connect to any web page
3. If you are not automatically redirected, visit <https://oit.uci.edu/reg> and select **ExpressReg**
4. Click **Login and register with your UCInetID**
5. Login and your device should automatically be registered
6. It may take up to 2 minutes for your registration to fully process and for you to be able to access online resources using the campus network

Improve your connection: disconnect and reconnect when changing locations

A phone, laptop, or other device may retain a weak connection from one campus location after you've moved to a different location.

When you arrive in a classroom, turn wi-fi off and on again or reboot your device to ensure you connect to the closest available access point for a strong, stable wi-fi signal.