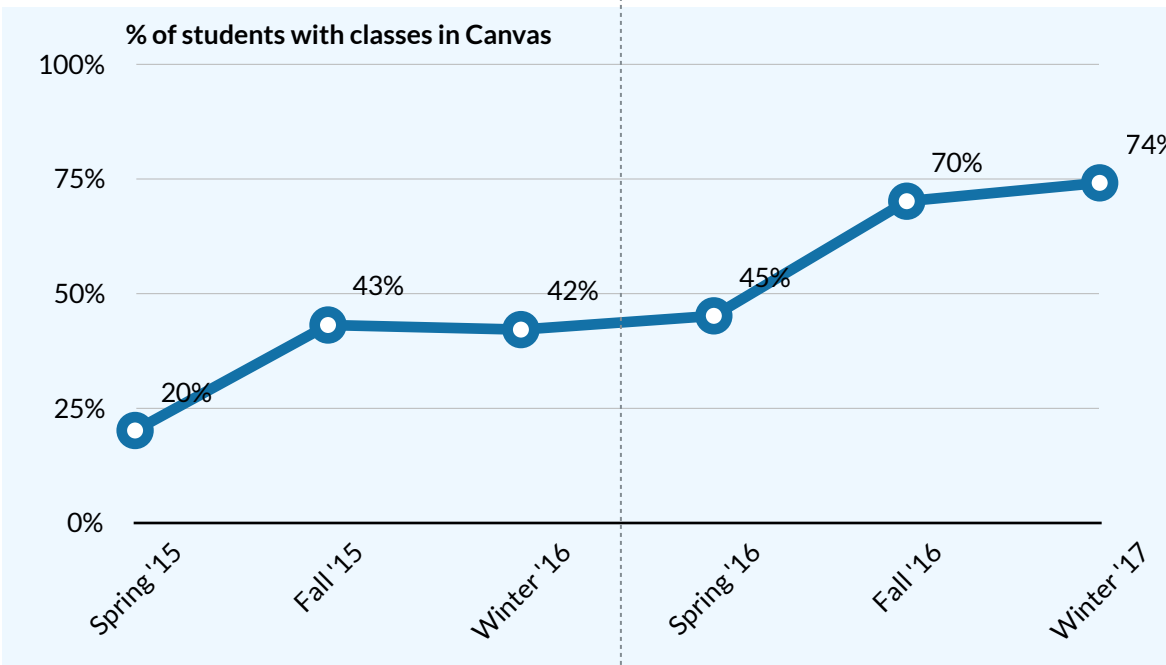
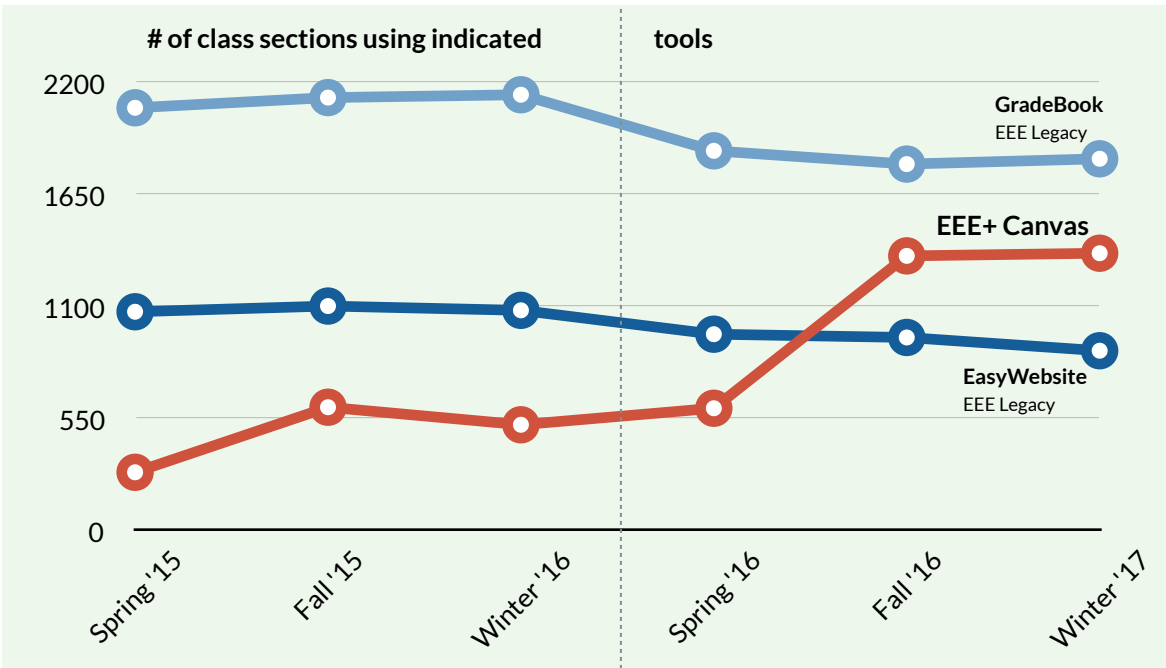
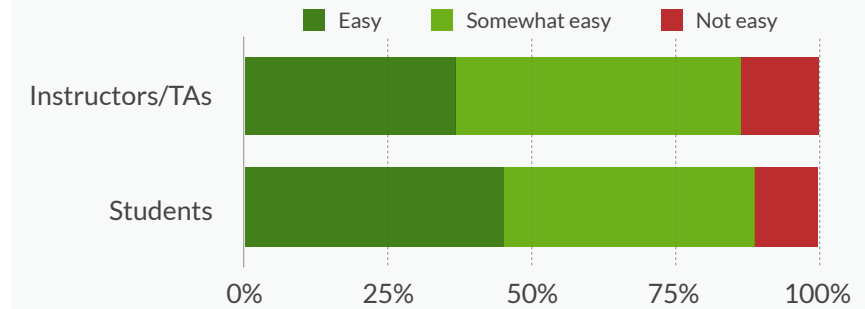


EEE+ • Winter 2017 Usage Update



Winter 2017 User Satisfaction Survey

Overall ease-of-use of the Canvas LMS



Learn more: <http://sites.uci.edu/canvas/transition-status/assessments/>

Notable updates to EEE Canvas in Winter 2017

- Instructors and TAs can use the 'People Card' to see an overview of information about students, their course, and message them directly
- Chat tool was revamped, including the ability to delete posts
- Add recent announcements to homepage in EEE+ Canvas
- Add captions to media recordings within EEE+ Canvas
- EEE+ Help Center was updated with a new look and feel and the ability to search content (developed by OIT)
- EEE+ Evaluations Pilot user testing completed; tool prepared for pilot testing during Spring 2017

Interesting Tidbits for Winter 2017

- **691 course spaces** in Canvas with 1,361 sections
- **7,545 discussion topics** started in Canvas
- **15,175 assignments** created in Canvas
- **45,186 files** uploaded to Canvas
- Peak Canvas usage (by page views): 3/13-3/19

OUTREACH & SUPPORT EFFORTS

- Panel event on 3/1/2017 featuring program coordinators from Academic English, Composition and Humanities Core discussing their Canvas experiences
- 15 workshops covering everything from getting started using Canvas to how to effectively use Canvas tools & features
- 30 personal consultations featuring one-on-one assistance from EEE's Canvas experts
- 884 support tickets to document calls & emails

KNOWN ISSUES TRACKED BY OIT

- Notifications within the mobile app cannot be changed
- Changes to a quiz can cause persistent icon in the gradebook
- If an assignment is imported a second time, it can overwrite changes made to the first import
- Canvas rubrics cannot be added after Turnitin is enabled
- Instructors do not have granular control over assistants

EEE Support Team



Caryn
Instructional
technology
support



Vanessa
Support & QA



Erik
Canvas transition
support



Stephanie
Canvas transition
support

Support Tickets

Support tickets document phone and email interactions

