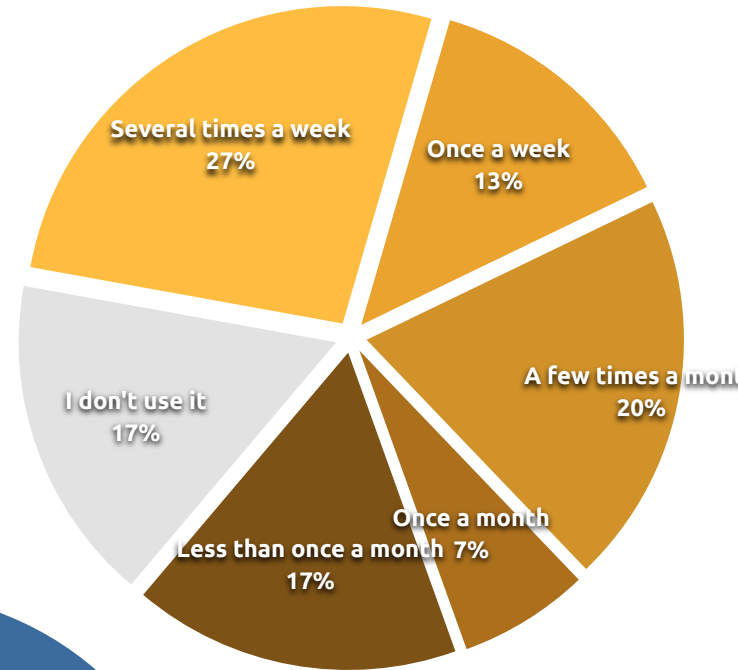




Fig. 1: How often do you use EEE Mobile?



About Mobile Users

We asked users to tell us how often they use EEE Mobile, as well as what type of device they use. Knowing the devices will help us to implement features in such a way that a majority of mobile users will have an effective and pleasant experience.

We also asked if we could follow-up with respondents after the survey—over 50% said yes. Interaction with users is key to ensuring that we focus our new feature development efforts in the most effective and desired way.

About the survey

The EEE Web Team conducted a survey of our EEE Mobile users in May 2012. Over the course of the month, we posted small advertisements for the survey in MyEEE and in EEE Mobile itself. We received 30 responses from users, with a reasonable distribution of phone type (Fig. 2) and frequency of use (Fig. 1).

If you have any questions, contact us at: <https://eee.uci.edu/contact>

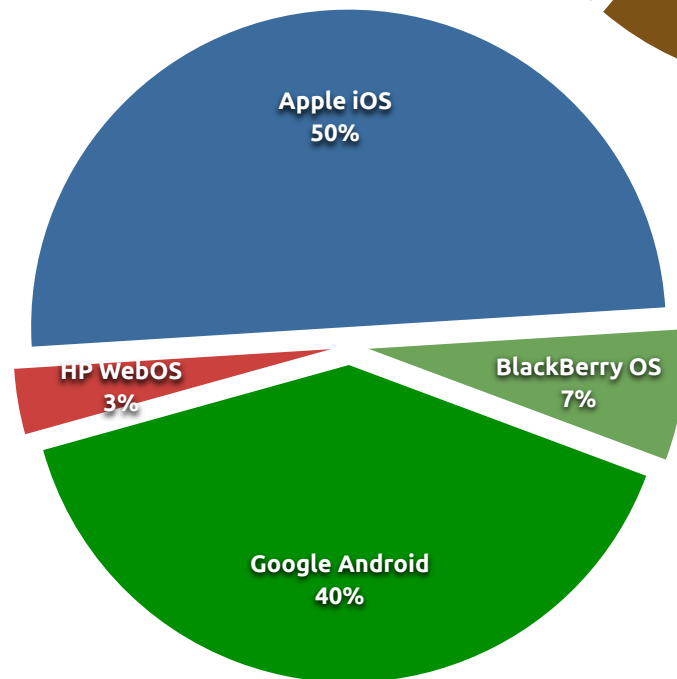


Fig. 2: What type of phone do you use?

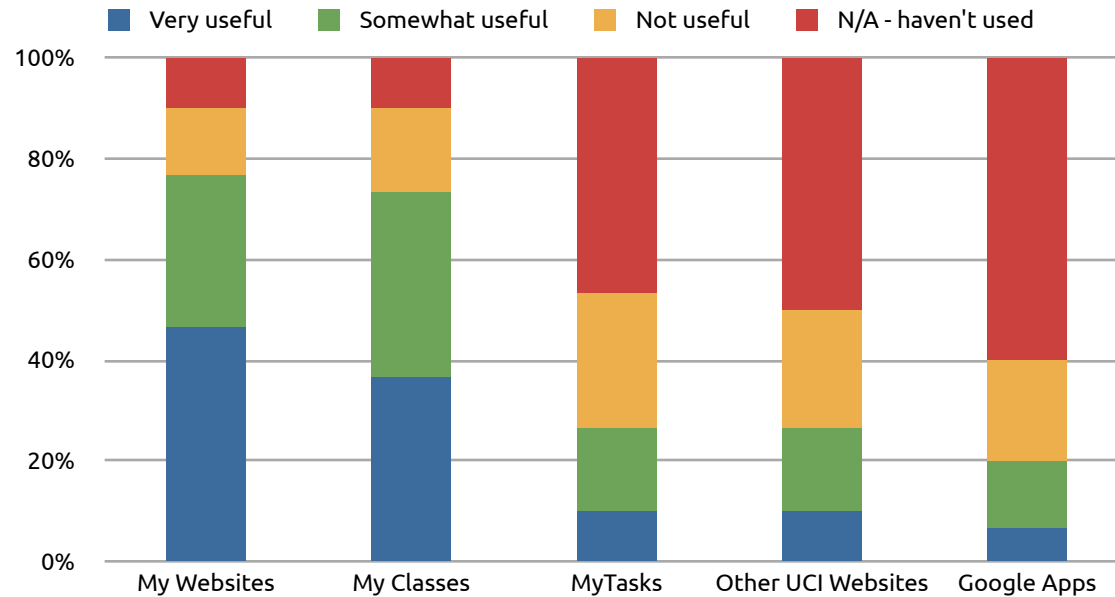


What mobile users thought about both current and future features

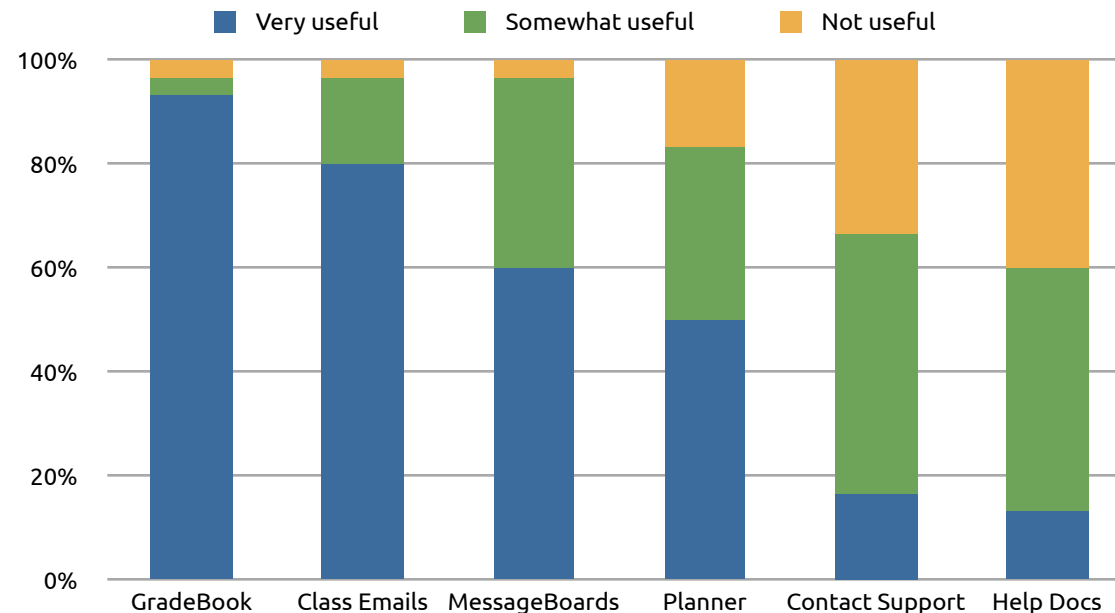
The survey also asked users to tell us how useful they find both the features currently implemented in EEE Mobile, as well as how useful potential future features would be.

Not surprisingly, an overwhelming majority of those polled would love to be able to access their interim course assignment scores on their mobile devices.

Usefulness of Current Features



Usefulness of Potential Future Features



Next Steps

The EEE team is currently working on a new, more flexible version of EEE Mobile using the open source UCLA Mobile Web Framework (<http://mwf.ucla.edu>). Next, we will reviewing potential future features, such as access to assignment scores (GradeBook), class emails, and more.

When we begin reviewing the potential future features for EEE Mobile, we will be contacting the survey respondents to try out our designs, to help us make sure that any enhancements will be both usable and useful. Stay tuned!